



Conduct routine transactions using our interactive information and services.

Many printable forms are available online. (GoWord: GoE-Services)



### Business

A "new business" guide is provided on the city's Web site. You can review information on business licenses, zoning and construction, and vendor opportunities.

- Register online to receive email notification of the city's bids and proposal opportunities.
- Buy surplus equipment.

GoWord: [GoBusiness](#)

### City Government

The city of Columbia has a council/manager form of government. A complete description of Columbia city government, press releases and other public information, contact information for government officials, information about appointed groups and vacancies, meeting dates and city department information can be found on the city's Web site. Requests to speak at the City Council meetings can be made online.

GoWord: [GoCityHall](#)

### Community & Volunteer Services

Whether you're seeking a volunteer opportunity, would like to get involved in community service or want to make a donation to the city of Columbia, the Web site can direct you. The following can be completed online.

- Register for local volunteer programs.
- Log volunteer time for the Park Patrol program.
- Register to provide donations to public art, community beautification, youth recreation scholarships, youth dental care, fire prevention & education

- or crime prevention.
- Check Hospitality Corps volunteer schedules and volunteer for dates.
- Volunteer for boards and commissions.

GoWord: [GoCVS](#)

### Jobs

The function of Human Resources is to coordinate the efforts of all city departments in the selection, hiring, evaluation, promotion, training and development of a staff of qualified personnel. From the city's Web site a variety of employment-related information and current employment opportunities may be viewed and employment application forms may be downloaded.

GoWord: [GoJobs](#)

### Parks, Recreation & the Arts

The Parks & Recreation Department sponsors sports and recreational activities and maintains 2,400 acres of park land and 61 recreation facilities. The Web site provides sports schedules, event calendars, a park and trail directory, and facility information. The Office of Cultural Affairs promotes the cultural and economic importance of the arts by supporting and enhancing access to the arts and Columbia's artistic community. The Artists' Registry, Arts Express Newsletter and a virtual tour of public art in Columbia are available on the Web site. The following can be completed online.

- Request the use of a golf course for a private tournament.
- Register to participate in the Mayor's Physical Fitness Challenge.

- Notify Parks & Recreation that you are looking for a team.
- Make nominations for the Mayor's Council on Physical Fitness and Health Award.
- Register for activities and programs.
- View Columbia Channel broadcasts.

GoWord: [GoRecreation](#)

### Public Safety & Health

The city of Columbia provides many public safety related services, which include: animal control, clinic & nursing, emergency, environmental health, fire, health, food safety, police and water safety. The following can be completed online.

- Register your personal or business alarm system.
- Register to learn disaster survival and rescue skills through the Community Emergency Response Team's free training.
- Report storm drainage problems.
- Report non-stormwater discharge or dumping into stormwater drains.
- Report improperly placed materials (trash, yard waste, furniture, etc).
- Review health inspection scores.
- Register for police and crime free programs.
- Report dead or dying birds.

GoWord: [GoPublicSafety](#)

### Residential

The city of Columbia is a full-service city, providing water, electric, and sewer utilities, as well as many other residential related services. The Web site

provides a complete listing of these city residential services. The following can be completed online.

- Review utility account information and pay bills.
- Connect, disconnect or transfer utility services.
- Register for automatic utility bill payment.
- Register for load management.
- Request a low-interest loan to improve your heating/cooling system.
- Request free shade trees.
- Request a free energy audit.
- Request special trash pick up of oversized items.
- Request collection of major appliances.

GoWord: [GoResidential](#)

### Transportation

Several methods of transportation are available in Columbia. Information regarding airport services, wheeled sports, and railroad services, a map of the COLT Railroad, applications for Para-Transit service, a map for parking in downtown garages, Columbia Transit bus routes and schedules and a Columbia street directory are available on the city's Web site. The following can be completed online.

- Report potholes.
- Report damaged, faded or missing traffic signs.
- Report streetlight outages.
- Locate streets and view city maps.

GoWord: [GoTransportation](#)

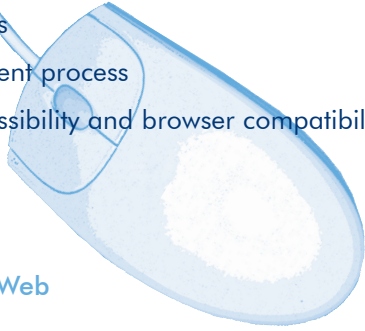


## about our Web site

**E**lectronic Government, a division of Public Communications, manages the city of Columbia's Web site. Extraordinary efforts have been taken to create and maintain a Web site that is accessible to everyone. The design of the Web site meets the standards outlined in the US Section 508 accessibility guidelines. The Web site was designed to function best under Netscape and Internet Explorer versions 4 and above. Some portions of the site may require only the latest versions of Netscape or Internet Explorer and will be specifically labeled as such. The following information is available on the city's Web site:

- A brief history
- Previous designs
- Web management process
- Additional accessibility and browser compatibility information
- Web site news

GoWord: [GoAboutWeb](#)



## about Columbia



**C**olumbia offers the basic services traditionally provided by most cities. From the city's Web site you can view information about the city, explore new business opportunities and check out a calendar of local events and activities. A newcomer's guide that lists local services and resources is available to help get you settled into Columbia. This also is a great resource for current residents looking for basic residential information and services.

Links to the following are available on the city's Web site:

- Columbia's Convention & Visitors Bureau
- Columbia's Chamber of Commerce
- Regional Economic Development Web site
- List of local motel/hotels
- List of local churches and other places of worship
- List of local restaurants
- List of local shopping centers

GoWord: [GoColumbia](#)

**GoWords** provide a *quick and simple* way to *locate frequently used services* on the city's Web site. To use a GoWord enter it in the search box and you will *be directed to information* about the service you are seeking. A list of GoWords is provided on the Web site.

*The city of Columbia's Web site is a channel for conducting business and bidirectional communications with the city's current and potential residents, visitors, employees and businesses. The Web site is cross promoted through other city communications channels to provide timely, accurate and easy to obtain information about Columbia city government, its programs, processes and issues. The city will conduct business through its Web site as a supplement to other conduits for recruiting, scheduling, registering, permitting, processing routine transactions for city services and purchasing of goods and services.*

**What is Web Mail?**  
Web Mail is an email list service where subscribers can elect to receive notifications from the city of Columbia. Various notification lists have been developed. Examples include: sports cancellation announcements, newsletter postings, press releases, meeting agendas and recreation information.

**What types of notifications will I be sent?**

GoWord: [GoWebMail](#)

Visit the Web Mail subscription page, enter your email address and select lists to which you would like to subscribe. After submitting your request, you will receive an email with instructions for confirming your subscription(s).

**Mail list?**  
**How do I subscribe to a new Web**

Sign up for Web Mail!



# Go online!

Conduct  
business on the  
city of Columbia's  
Web site at

# www.GoColumbiaMo.com

